

Roland Comtois' Journey to Italy 2018
A Personal Spiritual Experience & More: St. Francis, Food, Wine, Art & Culture
Co-Host: Bobbi Parlett, Simpatico, Italy's Finest, St. Michaels, MD

Oct. 2nd – Oct. 11th 2018

For Trip Information contact: Bobbi Parlett 610-209-5409; bmparlett@aol.com

Payment Due Dates and Information:

Trip total costs include all hotels, transportation, tips, food and wine, entrance fees, tour guides and all special experiences with Roland Comtois: \$4,495 for double occupancy \$4,895 for single occupancy

- In order to register for the trip, participants need to make payment of a **non-refundable deposit** of \$1,500 by **March 31, 2018**. Payment can be made by check, or credit card. Payments can be mailed to:

Simpatico, Italy's Finest
8476 Doncaster Rd.
Easton, MD 21601
Or pay online at simpaticostmichaels.com/Events.

- The **final balance due date** is **July 30, 2018** All balances owed must be paid by this final balance due date.
- **Final Payments** received after **July 30, 2018**, will be subject to a \$150 late fee. There will be a \$30 charge for all returned checks, which will be added to balances owed. We reserve the right to obtain these fees and payments.
- **You will not be able to travel unless your balance is \$0**. If you are not paid in full by the final balance due date, you may be subject to cancellation from the trip. A \$25 reinstatement fee per person is applied if you cancel/or are canceled after your final balance due date due to nonpayment.
- Trips require a minimum number of participants to avoid cancellation. Up to 12 participants can register for the trip. We reserve the right to cancel a scheduled trip and to fully refund affected customers; however, we will make every effort to maintain the normal operation.

Cancellation and Refund policy:

Refunds of any kind will be paid within 30 days of return from the trip.

- Cancellations received 90 days (or more) prior to departure will incur a penalty of 20% per person.
- Cancellations received within 45 days of departure will incur a penalty of 50% per person.
- Cancellations received within 30 days of departure will incur a penalty of 75% per person.
- Cancellations received within 7 days of departure will incur a penalty of 100% per person.
- No shows forfeit entire payment.
- There is 6% handling fee add-on to the above penalties.

Refund Procedure: Customers requesting a refund are required to email/fax letters with a detail explanation to: Simpatico, Italy's Finest, 8476 Doncaster Rd., Easton, MD 21601

Grazie Mille for joining us on this once in a lifetime experience!!!